THEODOR KYRIAKOPOULOS

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PROFILE

Supply Chain and Logistics professional with experience across supply network operations, transportation, spare parts, order management, and process optimisation in multinational environments. Experienced in analysing operational performance, coordinating with suppliers and cross-functional stakeholders, identifying improvement opportunities, and supporting reliable end-to-end supply chain operations. Strong analytical and digital mindset, with Excel and VBA skills, Power BI reporting, SAP experience, and developing skills in Python scripting and automation. Focused on improving operational efficiency, supply chain performance, and ways of working through data-driven decision-making and continuous improvement.

WORK EXPERIENCE

Transport Specialist – Integrated Network Services

Tetra Pak, Lund, Sweden | Dec 2025 – Present

- Lead outbound transport operations, working closely with carriers, freight forwarders, and internal stakeholders to ensure reliable and efficient deliveries.
- Monitor and analyse carrier performance, delivery precision, lead times, and transport costs to identify trends, deviations, and improvement opportunities.
- Lead structured carrier performance reviews, following up on KPIs, improvement actions, and operational issues.
- Investigate recurring deviations, transport discrepancies, and damages, performing root-cause analysis and coordinating corrective and preventive actions across relevant functions.
- Contribute to WCM Transport Pillar activities through operational performance analysis and continuous improvement initiatives.
- Analyse transport data and lead-time performance to support data-driven decisions and improvements in the logistics network.
- Coordinate with internal stakeholders to resolve export-related issues and support compliant, timely shipments across multiple markets.
- Support process optimisation and digitalisation through Excel automation, reporting, and the development of practical digital solutions.

Logistics Specialist – Integrated Network Services

Tetra Pak, Lund, Sweden | Jul 2025 – Dec 2025

- Supported and optimised logistics flows across European markets, coordinating export handling and daily Integrated Network operations.
- Identified logistics deviations and recurring operational issues, analysing root causes and coordinating corrective actions to improve service reliability.
- Drove process improvement initiatives focused on simplification, productivity, and operational efficiency.
- Collaborated with internal functions and local markets to align logistics requirements, resolve delivery issues, and support effective end-to-end order fulfilment.
- Supported the implementation of digital tools and standardised ways of working.

Sales Administrator Officer – Order Management & Spare Parts

Tetra Pak, Lund, Sweden | May 2024 – Jul 2025

- Managed spare parts orders and coordinated order fulfilment across European markets using SAP ECC.
- Collaborated with Technical Advisors and Engineers to identify and validate spare parts requirements.
- Developed Excel VBA macros to automate order confirmations and document handling, reducing manual workload and improving process consistency.
- Coordinated order flows, stakeholder communication, and issue resolution to support accurate and timely order processing.

Parts Advisor

Tesla, Copenhagen, Denmark | Jul 2023 – May 2024

- Managed spare parts sourcing and allocation using SAP and WMS tools.
- Monitored inventory levels and coordinated shipments to service centres to support parts availability.
- Coordinated with distribution and service operations to improve logistics visibility and communication.

Operations Management / Logistics
Gamespace.gr KMS Productions, Athens, Greece | Jul 2017 – Aug 2023

- Oversaw daily operations, inventory, and logistics for online and event-based retail.
- Managed supplier coordination, purchasing, and stock optimization.
- Coordinated cross-functional activities for product launches and event logistics.

Manufacturing Production Management – Internship
ETEM, Athens, Greece | Jun 2019 – Sep 2019

- Supported quality control and production planning using SAP ECC.
- Analyzed supplier data to improve process visibility and operational efficiency.

Warehouse Operations Specialist
Oropos Computer Services, Greece | Dec 2014 – May 2017

- Managed warehouse operations, inventory control, and dispatching.
- Ensured order accuracy and on-time deliveries.

KEY PROJECTS

- FFS Innovation Challenge Project Coach (Gold Box Winner): Guided a six-member team through idea development, prototype testing, and pitch preparation, including AI/TCO business cases.
- Salesforce Implementation: Supported Integrated Network implementation and related training activities.
- VCP Shipment Visibility Development: Contributed to shipment visibility and logistics digitalisation initiatives.
- Excel VBA, Python Process Automation: Developed automation for order confirmations and document handling.
- AI & Automation: Developing and testing AI-driven solutions, agents, and RPA concepts.

EDUCATION

- MBA – Global Finance — Mediterranean College
- Global Operations & Logistics Executive Diploma — Mediterranean College
- Specialised Training – Supply Chain Manager (Managerial Level) — National and Kapodistrian University of Athens

CERTIFICATIONS

Forklift License – Tesla (DEKRA) | Marketing & Brand Management | Blockchain for Financial Services

TECHNICAL SKILLS

- ERP & Business Systems: SAP ECC, SAP EWM (working knowledge), Ariba, Salesforce, CRM
- Data Analysis & Reporting: Excel, Power BI, Data Analysis & Visualisation, KPI Monitoring, Performance Reporting
- Programming & Automation: Excel VBA, Python Scripting, Process Automation, AI-driven Solutions
- Continuous Improvement: WCM, Root-Cause Analysis, Process Improvement, Logistics Digitalisation